

EVERYTHING BREAKS CRITICAL COVERAGE MEMBERSHIP TERMS & CONDITIONS

THIS IS NOT AN INSURANCE CONTRACT.

This is not an Automobile Physical Damage or Automobile Liability insurance contract.

	rmation	
M.I.	LAST	DEALER NAME
		ADDRESS
STATE	ZIP CODE	CITY
		PHONE NUMBER
Term of Cove	rage	PHONE NUMBER
EFFECTIVE DA	TE	
MONTH/DAY/YEAR		Membership Fo
Vehicle Descr	iption	
MAKE	MODEL	
		PRODUCER CODE NUMBER
ı Number (VIN)		
	Term of Cove EFFECTIVE DA MONTH/DAY/YEAR Vehicle Descr	Term of Coverage EFFECTIVE DATE MONTH/DAY/YEAR Vehicle Description MAKE MODEL

Dealer In	formation
DEALER NAME	
ADDRESS	
ABALLOS	
CITY	TATE ZIP CODE
PHONE NUMBER	
Membership Fee	Current Odometer Reading
	miles
PRODUCER CODE NUMBER	

FOR 24-HOUR EMERGENCY ROADSIDE ASSISTANCE CALL (866) 330-0760

FOR CUSTOMER SERVICE CALL (888) 684-9327 • Monday - Friday 8:30 am - 5 pm EST

Your Membership contains Our 24 hour emergency road service telephone number for You to call when Your Vehicle is disabled. Emergency Roadside Assistance is available for the Covered Vehicle(s) for Covered Roadside Assistance Services as defined below, 24 hours a day, 365 days a year. When arranging for Covered Roadside Assistance Services, please reference Your Producer Code and Member number (located above). You will not be required to pay any additional fee or sum in addition to the Membership Fee when Your service is for a Covered Roadside Assistance Service (listed below) up to one hundred dollars (\$100). Limit: You are entitled to one (1) free service within a seven (7) day period. Note: There is a seventy-two (72) hour waiting period after You enroll in the Program before the maximum one-hundred dollar (\$100) per-occurence for emergency roadside assistance service can be used.

Covered Roadside Assistance Services not obtained through Us are not covered and are not reimburseable UNLESS We were unable obtain service for You when You called the toll-free number listed above. Your Membership must be active, and You must contact Nation Motor Club, LLC, 24-hour, toll-free number to have an authorized network service provider dispatched to assist You. If for any reason Covered Roadside Assistance Services cannot be obtained by calling the toll-free number listed above, You may qualify for reimbursement of Your receipted roadside assistance expenses. THIS IS NOT A ROADSIDE ASSISTANCE REIMBURSEMENT SERVICE.

Covered Roadside Assistance Services

- Towing Up to one hundred dollars (\$100) at no out of pocket expense to You. Additional mileage is available and will be negotiated prior to sending out a service vehicle. Additional mileage is to be paid by You directly to the service provider at the time of service.
- Winching When the Covered Vehicle can be reached safely from within fifty (50) feet of a paved road or established thoroughfare, We will provide winching service to extract Covered Vehicle from mud, sand, snow, or a ditch, with the use of one person and one normally equipped truck. This service does not cover for extrication when driving the Covered Vehicle off-road or on unpaved surfaces.
- Battery Service: Jumpstart or boost a dead battery.
- Delivery Service: Including gasoline, water, oil, or any supplies necessary to send Your Vehicle on its way. You are responsible for the actual cost of fluid and/or supplies delivered.
- *Tire Service*: If **You** get a flat tire, **Your Vehicle's** spare tire will be installed, as long as it's inflated and serviceable.
- Lockout Services: We will send a locksmith if You are accidentally locked out of Your Vehicle. Access to passenger compartment only.

IMPORTANT: You must be with the **Vehicle** when the service provider arrives, unless it is unsafe to remain with the **Vehicle**, as they *cannot service an unattended Vehicle*. Service provided must be for a **Covered Roadside Assistance Service** referenced above. **Covered Roadside Assistance Services** rendered as "emergency services" are available only to a **Vehicle** that is unable to proceed safely under its own power due to disablement as a result of unavoidable circumstances. **Covered Roadside Assistance Services** are not intended to be a substitute for regular maintenance or repair of **Your Vehicle**.

Claims Procedures: If for any reason covered roadside services cannot be obtained by calling the toll-free number listed above, **You** may qualify for reimbursement of **Your** receipted roadside assistance expenses. For reimbursement consideration send **Your** original paid receipts, as soon as possible and in no event later than sixty (60) days after occurrence, to **Our** Claims Administrator, National Adjustment Bureau, LLC at 5600 Broken Sound Blvd NW, Boca Raton, FL 33487.

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IMPORTANT: Before beginning any repair work on the Covered Vehicle, be sure to show Your Membership card to the service advisor at the repair facility and ask them to speak with a *Repair Assist* specialist at 888-994-0914 in order for You to receive a repair audit and be eligible for Your Membership's Auto Repair Discount benefit (see Section D/(Vehicle Maintenance) below for more information.

VEHICLE MAINTENANCE 888-994-0914

- 1. Repair Tech Assistance Call Our Repair Assist ASE-Certified Automotive Technician Team for their unbiased advice on Your Covered Vehicle as often as You need 888-994-0914. Your Repair Assist specialist will assist You with all Your basic auto repair questions whether relating to vehicle servicing and maintenance schedules, manufacturers' recall notices and technical service bulletins or just inquiries concerning what could be wrong with Your Covered Vehicle. Many members also call to discuss replacement or new parts pricing for items as varied as tires, GPS systems, C/D players, etc. We will try to let Our knowledge and experience serve You whenever and wherever You need it.
- 2. **Repair Advocate Assistance** Should **Your Covered Vehicle** experience a mechanical failure, call **Us** for technical assistance and a diagnosis of what issues may be afflicting **Your** vehicle. If repairs are necessary, **Your** *Repair Assist* specialist can still help by suggesting a qualified repair facility to assist **You** and, regardless of which facility **You** choose, advocate on **Your** behalf. When a *Repair Assist* specialist performs a mechanical failure audit of **Your Covered Vehicle** and speaks with a service repair industry representative on **Your** behalf, three questions are of utmost importance: (a) Is **Your Covered Vehicle** being properly diagnosed? (b) Does the repair facility's estimated cost to repair **Your Covered Vehicle** represent a fair price? and, (c) Is **Your Covered Vehicle** at the right type of facility given the nature of the repair? In order to take advantage of this valuable service, just give **Your** Membership information to the service advisor at the repair facility and ask them to call **Us** at **888-994-0914** before beginning any repair work. The *Repair Assist* specialist always approaches the repair facility representative in a positive and professional manner and, more importantly, as a colleague who knows the business as well as they do.
- 3. Auto Repair Discount Your Repair Assist advocate may also help You save on the cost of necessary repairs to Your Covered Vehicle. You can save fifty percent (50%) [up to \$500 per occurrence, up to a total of two-thousand dollars (\$2,000.00) during any continuous twelve (12) month period while Your Membership is active] should Your Covered Vehicle become inoperable and require repairs: (a) at least thirty (30) days after Your Membership's Effective Date, and (b) after one-thousand (1,000) miles have been added to Your Covered Vehicle's Current Odometer Reading as recorded on Your Membership application, subject to the following exclusions: Repairs because of loss or damage resulting from any cause other than normal use and operation of the eligible Covered Vehicle for which the Covered Vehicle was designed per the manufacturer's guidelines; damage to or failure of a product used for commercial purposes; acts of God; fire, lightning, hail and wind; theft, collision, misuse, or abuse; repairs to upgrade or improve the Covered Vehicle; cleaning or preventative maintenance required to maintain normal operation of the Covered Vehicle; any charges other than parts and labor; repairs for routine maintenance such as oil changes, fluid changes, tires, tire rotation, tire balancing or alignment; repairs made outside the United States, U.S. territories or possessions, or Canada; and repairs without prior authorization from Us. Any discount must be applied to amounts due the repair facility in excess of any other coverage available to You for the Covered Vehicle, which would include, but not be limited to: a manufacturer's warranty, extended warranty, automobile insurance, credit card benefit, etc. For assistance, please call Our Repair Assist Team toll-free at 888-994-0914.

ADDITIONAL BENEFITS AND SERVICES

- THEFT HIT AND RUN PROTECTION: A one thousand dollar (\$1,000) reward will be paid for information leading to the arrest and conviction of anyone who steals **Your Covered Vehicle**. A significant number of stolen autos are reclaimed through the help of an eyewitness to the crime. **You, Your** relatives and law enforcement officials are not eligible to receive the reward for **Your Covered Vehicle**. The person or persons entitled to receive the one thousand dollar (\$1,000) reward shall be determined solely by **Us**. This reward does not cover any loss due to vandalism or stolen contents.
- RENTAL CAR DISCOUNTS: You may access car rental discounts for: NATIONAL (1-877-222-9058 ID# XZ41148 PIN# NSD); THRIFTY (1-800-367-2277 ID# 0010027892); and ENTERPRISE (1-800-736-8222 ID# XZ41148 PIN# NSD)
- EMERGENCY TRAVEL EXPENSE REIMBURSEMENT: If Your Covered Vehicle is disabled due to a collision 100 miles or more from Your residence, You may qualify for reimbursement of up to five-hundred dollars (\$500.00) [a maximum of \$167.00 per day for up to three (3) days] for emergency travel expenses. If an accident resulting from collision with another vehicle or object (reported in writing to state or local police), while Your Covered Vehicle is being operated by You or Your spouse, and which occurs at least 100 miles from Your residence and results in an accidental disablement of Your Covered Vehicle, You may be reimbursed for one or more of the expenses below if occurred within 3 days (72 hours) following the accident. (NOTE: MECHANICAL FAILURE OF YOUR COVERED VEHICLE IS NOT COVERED BY THIS BENEFIT.)
- 1. Commercial transportation (by common carrier licensed to carry passengers for hire) to **Your** residence or destination and return to pick up Your disabled **Covered Vehicle** after repair.
- 2. Local commercial lodging and meals, incurred in the vicinity where the collision occurred, when the **Covered Vehicle's** disablement causes a delay in **Your** trip.
- 3. Rental of a replacement automobile obtained from any bona-fide car rental agency of the repairing facility.

For reimbursement consideration of expenses listed in the Emergency Travel Reimbursement Section, **You** must submit a claim to **Our** Claims Administrator, National Adjustment Bureau, LLC at 5600 Broken Sound Blvd NW, Boca Raton, FL 33487 within sixty (60) days of the accidental disablement, which includes **Your** name, Membership number, complete mailing address, daytime telephone number, legible and original (not a photocopy) receipt(s) for services received and a bona-fide copy of the filed accident report. **Your** Membership must be active at the time of the accidental disablement in order for **Your** claim to be considered. Remember to keep copies of all documents for **Your** records.

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TERMS AND CONDITIONS

- You, Your, Member means the individual(s) listed in the registration section of this Membership.
- We, Us or Our means the Provider/Administrator of the Motor Club benefits and services.
- **Dealer/Seller** is the company listed in the registration section of this Membership.
- Covered Vehicle means the vehicle identified in the Vehicle Description section of this Membership on the Registration Page.
- All benefits are available to You up to Your benefit limit, as described throughout this Membership, without any additional payments. You are responsible for any non-covered expenses.
- Your Membership begins 30 days after the Date of Sale shown on Your Membership application and will continue, subject to Your payment of the Membership dues, unless cancelled ("Membership Term"). For Your convenience, Membership dues will be billed automatically to Your credit or debit card account, designated at the time of Your enrollment, unless cancelled by either You or Us in accordance with these Terms & Conditions (e.g., You may cancel this Membership at any time by writing Us, and We reserve the right to terminate or suspend Your access to any Program benefits or services by written notice for nonpayment of Membership dues - see Cancellation for more information).
- All of the benefits and services of Your Motor Club Membership are described herein and are applicable throughout the United States, Canada and Puerto Rico.
- All services and benefits are Provided by/Administered through Nation Motor Club, LLC. dba Nation Safe Drivers located at 5600 Broken Sound Blvd NW, Boca Raton, FL 33487. In California: All services and benefits are Administered through Nation Motor Club, LLC. located at 5600 Broken Sound Blvd NW, Boca Raton, FL 33487. California Motor Club Permit Number: 5157-3. In Alabama, Alaska & Utah: All services and benefits are Administered through Nation Safe Drivers Services, Inc.;
- For Customer Service please contact the Provider/Administrator at (888) 684-9327, Monday through Friday, from 8:30 am 5 pm eastern time;
- All claims must be reported to the Provider/Administrator at 5600 Broken Sound Blvd NW, Boca Raton, FL 33487; 888-684-9327;
- You have the right to file a complaint by submitting a written complaint to Our Customer Service Department at 5600 Broken Sound Blvd NW, Boca Raton, FL 33487 or by calling (888) 684-9327, Monday through Friday, from 8:30 am 5 pm eastern time;
- You may obtain a full copy of Our company's privacy notice by sending a written request to the Provider/Administrator, Attention: Privacy Notice Department, 5600 Broken Sound Blvd NW, Boca Raton, FL 33487.
- Other Offices: California Nation Motor Club, LLC., 330 North Brand Blvd. Ste. 700, Glendale, CA 91203; Maryland Nation Motor Club, LLC., 2405 York Road, Ste. 201, Lutherville Timonium, MD 21093; (410) 225-2995; Mississippi Nation Motor Club, LLC., 645 Lakeland East Drive, Ste. 101, Flowood, MS 39232; Montana - Nation Motor Club, LLC., 3011 American Way, Missoula, MT 59808; Nevada - Nation Motor Club, LLC. dba Nation Safe Drivers, 701 South Carson Street, Ste. 200, Carson City, NV 89701; **New Mexico** - Nation Motor Club, LLC., 206 South Coronado Avenue, Espanola, NM 87401; **Oklahoma** - Nation Motor Club, LLC., 1833 South Morgan Road, Oklahoma City, OK 73128; **Wisconsin** - Nation Motor Club, LLC., 301 South Bedford Street, Ste. 1, Madison, WI 53703; Wyoming - Nation Motor Club, LLC., 2232 Dell Range Blvd, Ste. 200, Cheyenne, WY

EXCLUSIONS

This Membership does not cover the following: a) Any violation of motor vehicle or traffic laws relating to the operation of a motor vehicle; b) Driving under the influence of intoxicating liquors, narcotics or psychedelic drugs; c) Driving without a valid operator's permit, or leaving the scene of an accident without disclosing identity, or failing to stop to ascertain injury and lend assistance (i.e. hit and run); d) When any motor vehicle is operated without permission of the owner thereof; e) Service for commercial vehicles, motorcycles, heavy duty vehicles, trailers or tractors; f) Any service requiring removal of snow or ice from or around Your Vehicle, or from any driveway or premises, or street, highway or parking area; g) Gas/credit card receipts are not accepted; h) Reimbursement sought for any bill which, in Our opinion appears to be false or fraudulent, and not for the claimed services; i) Any parts of the Vehicle, rental battery or return of rental battery. Supplies or accessories furnished by garage or service station shall be at the sole expenses of the Member; j) All repairs and material used in repairing flat tire, or services requiring more than one trip by garage or service station shall be at the sole expense of the Member; k) By being involved in any traffic accident or any accident involving a motor vehicle in which a Police Traffic Accident Report is not filed or made a matter of record; l) Reimbursement for a rental vehicle; m) Service for vehicles over 20 years old.

CANCELLATION

- 1. Cancellation by You: As a Member of the Program, You may cancel Your membership at any time simply by calling 1-888-684-9327 or writing to Our Membership office at Nation Motor Club, LLC., 5600 Broken Sound Blvd NW, Boca Raton, FL 33487. If You cancel Your Membership within the first thirty (30) days of its Effective Date, You will receive a full refund of the Membership dues You paid. If Your Membership is cancelled after the first thirty (30) days, You will be entitled to the unused portion of the dues You pre-paid for this Membership, if any, calculated on a pro-rata basis over the Membership Term, without any deductions. In either case, We will no longer bill Your credit/debit account for Membership dues.
- 2. Suspension or Cancellation by Us for Non-Payment: In the event We are unable to bill the Membership dues to Your designated credit/debit account as scheduled, We may: (a) elect in Our sole discretion to keep Your Membership in effect, but suspend Your access to all of the Program's benefits and services until such time (if any) as We or Our authorized agent are able to bill the Membership dues to Your designated account, or (b) terminate Your Membership by providing You with ten (10) days' written notice.
- 3. Cancellation by Us for other than Non-Payment: We may also cancel this Membership at any time for any of the following reasons: (a) when required by law; or (b) upon thirty (30) days' written notice in the event of any of the following: (i) a material misrepresentation or fraud by **You**, (ii) a substantial change in the risk assumed reasonably unforeseen by Us, or (iii) a substantial breach of Your contractual duties, conditions or warranties. However, the foregoing notification period in (b) does not apply if Your Membership has been in effect for less than sixty (60) days when the written notice of cancellation is mailed or delivered to You. In this case, the effective date of cancellation will be at least ten (10) days after the written notice is mailed via first-class mailing or delivered to You.
- 4. Our Written Notice and Effects of Termination: Any written notice sent by Us to You will be sent to Your address in Our membership records and will indicate the reason for such action. Your Membership benefits will end on the date You are no longer a member in accordance with the time frames

above. Such termination will not affect Yo subject to the provisions of Paragraph A(1)		aim arising before the date of termination	n. Refund of Membership dues, if any, will b	be
		TRANSFER		
This Membership is not transferrable.				
	applies only to the Vehic	cle listed in the registration section of the	tary. It is understood by the undersigned t his Membership. This Membership does	
Signature of Member	Date			
Signature of Dealer/Seller	Date			

TBEB0324 Page 3 of 4 Membership ID Cards. Below are Your two (2) The Critical Coverage Membership cards (front and reverse sides for each). Please complete the front of each card with the information found on your Membership application, cut the cards out, fold each card in half, and be sure to carry one with You at all times. To receive the fastest service possible when contacting Us, please have this information ready for the Assistance Coordinator or Repair Assist Advocate.

The Critical Coverage

Please give this information when you call: Member Name: Member Number: Covered Vehicle Year/ Make/Model: VIN: Effective Date: Membership valid until cancelled

To obtain 24-Hour Emergency Roadside Assistance, please call

(866) 330-0760

To speak with a Repair Assist Advocate, please call

888-994-0914

IMPORTANT: Please stay with Your Covered Vehicle until the service provider arrives, unless it is unsafe for You to stay, as they cannot service an unattended vehicle.

Your Membership provides delivery in the event You are in need of emergency roadside assistance (up to \$100 per occurrence) or any other listed Program service. You are responsible for any non-covered expenses and any expenses over the service limits shown in Your Terms & Conditions. There is no coverage for non-covered services.

Roadside services are provided by Nation Motor Club, LLC located at 5600 Broken Sound Blyd NW, Boca Raton, FL 33487, (888) 684-9327

The Critical Coverage

Please give this information when you call:
Member Name:
Member Number:
Covered Vehicle Year/
Make/Model:
VIN:
Effective Date:
Membership valid until cancelled

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Your Membership provides delivery in the event You are in need of emergency roadside assistance (up to \$100 per occurrence) or any other listed Program service. You are responsible for any non-covered expenses and any expenses over the service limits shown in Your Terms & Conditions. There is no coverage for non-covered services.

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STATE PROVISIONS

The following state specific requirements apply if **Your** Membership was purchased in one of the following states:

Alabama Residents Only: The following disclosure is added to this Membership: Nation Safe Drivers Services, Inc. is the registered Motor Club of this Membership.

California Residents Only: The following disclosure is added to this Membership: Nation Motor Club, LLC. dba NSD Insurance Marketing is the registered Motor Club of this Membership. The holder will not be required to pay any sum, in addition to the amount specified in the contract, for any services thus specified. Services can vary to comply with individual state laws and some restrictions may apply. The membership may be cancelled at any time by either Nation Safe Motor Club, LLC. dba NSD Insurance Marketing or You. Upon cancellation, You will be entitled to the unused portion of the membership fee paid, calculated on a pro rata basis without any deductions.

Maryland Residents Only: If Nation Motor Club, LLC. dba Nation Safe Drivers decides to cancel Your membership, We will send a written notice by a first-class mail tracking method or by commercial mail delivery service indicating the reason for such action to Your address on file, and We will provide you with at least a forty-five (45) day notice. The following disclosure is added to this Membership: Nation Motor Club, LLC. dba Nation Safe Drivers is the registered Motor Club of this Membership. The Maryland office is located at 2405 York Rd., Lutherville, MD 21093, (866)-330-0760. Pursuant to §27-603 (c) of the Insurance Article: (c) Notice of intention to cancel. – (1) Subject to paragraph (5) of this subsection, at least forty-five (45) days before the date of the proposed cancellation or expiration of the policy, the insurer shall send to the insured, by a first- class mail tracking method or by commercial mail delivery service, written notice of intention to cancel for a reason other than nonpayment of premium.

Massachusetts Residents Only: The following disclosure is added to the CANCELLATION section: The contract may be cancelled at any time by given written notice thereof by either the club or the holder, and that the holder will, if the dues or membership fee has been paid thereupon, be entitled to a refund of the unused portion of the consideration paid for such contract, calculated on a pro rata basis over the period of the contract, without any deductions; provided that automobile club may make a reasonable minimum charge.

Mississippi Residents Only: The following disclosure is added to this Membership: Nation Motor Club, LLC. dba Nation Safe Drivers is the registered Motor Club of this Membership. The Mississippi office is located at 645 Lakeland East Drive, 101, Flowood, MS 39232, (866)-330-0760. The following disclosure is added to the CANCELLATION section: The contract may be cancelled at any time by given written notice thereof by either the club or the holder, and that the holder will, if the dues or membership fee has been paid thereupon, be entitled to a refund of the unused portion of the consideration paid for such contract, calculated on a pro rata basis over the period of the contract, without any deductions; provided that automobile club may make a reasonable minimum charge. The holder will not be required to pay any sum, in addition to the amount specified in the contract, for any services thus specified. Services can vary to comply with individual state laws and some restrictions may apply.

Nevada Residents Only: Pursuant to Nevada Statute NRS 696A.210, if this **Agreement** is cancelled by administrator or its agent, **You** will be entitled to the unused portion of the consideration paid for such **Agreement**, calculated on a pro rata basis over the period of the **Agreement**, without any deductions. Nation Motor Club, LLC. dba Nation Safe Drivers is the registered Motor Club of this Membership. The Nevada office is located at 701 S Carson St, Suite 200, Las Vegas, NV 89701, (866)-330-0760. The holder will not be required to pay any sum, in addition to the amount specified in the contract, for any services thus specified. Services can vary to comply with individual state laws and some restrictions may apply.

Oklahoma Residents Only: The following disclosure is added to this Membership: Nation Motor Club, LLC. dba Nation Safe Drivers is the registered Motor Club of this Membership. The Oklahoma office is located at 1833 South Morgan Road, Oklahoma City, OK 73128, (866)-330-0760. Pursuant to Oklahoma Statute 36 O.S. 3104©(3), if this **Agreement** is cancelled by administrator or its agent, **You** will be entitled to the unused portion of the consideration paid for such **Agreement**, calculated on a pro rata basis over the period of the **Agreement**, without any deductions.

Utah Residents Only: The following disclosure is added to this Membership: Nation Safe Drivers Services, Inc. is the registered Motor Club of this Membership. This membership cannot be cancelled by Nation Safe Drivers Services, Inc. except for fraud or material misrepresentation on Your part or for Your failure to pay for this membership. Cancellation by Us for fraud or material misrepresentation on Your part will be effective thirty (30) days after delivery or first class mailing of a written notice to You. If Your contract has been in force for more than 60 days, We cannot cancel for fraud. Our cancellation of this membership for nonpayment by You will be effective ten (10) days after delivery or first class mailing of written notice to You.

Wisconsin Residents Only: Under Wisconsin law, Your Membership Agreement is considered an insurance policy. Further, after the first 60 days and prior to one year from the effective date of Membership/Agreement, Your Membership/Agreement may not be cancelled by NSD Insurance Marketing except: 1) for failure to pay the Membership fee; 2) in the event of material misrepresentation by You; 3) in the event of a substantial change in the risk assumed reasonably unforeseen by Nation Motor Club, LLC.; or 4) for a breach of contractual duties, conditions, or warranties by You. No cancellation will become effective until at least ten (10) days after the first-class mailing or delivery of a written notice to You. A notice of cancellation shall state with reasonable precision the facts on which the decision to cancel is based. Problems with insurance? Be advised, if You are having problems with Your insurance company or agent, do not hesitate to contact the insurance company or agent to resolve Your problem. Wisconsin residents can also contact the Office of the Commissioner of Insurance, a state agency that enforces Wisconsin's insurance laws, and file a complaint. You can contact the Office of the Commissioner of Insurance, by writing to: Office of the Commissioner of Insurance, Complaints Department, P.O. Box 7873, Madison, WI 53707-7873, or you can call (800) 236-8517 outside of Madison or (608) 266-0103 in Madison and request a complaint form.

Wyoming Residents Only: The membership may be cancelled at any time by either Nation Motor Club, LLC. or You. Upon cancellation, You will be entitled to the unused portion of the membership fee paid, calculated on a pro rata basis without any deductions.